**Healthcare assistant suggested topics and words for initial ‘information gathering’ appointment**

* Following today’s appointment there is no need for you to ring for your results as they will be shared with you within 1-2 weeks.
* Would you like your results to be sent in the post or would you prefer an email or text link? *N.B. This is dependent on practice processes.*
* Please do not worry about these results. If there is anything we are especially concerned about someone from the practice will contact you.
* I will also book your next appointment which will be with the practice nurse or doctor and is an opportunity for you to raise any issues or concerns you have and to discuss any results from today’s tests.
* Have a think about the things you want to talk about and write them down before your appointment.
* Please bring this along with your results letter and share it with the doctor or nurse at the appointment.
* If you would like to, please bring a friend or family member.

***It may be useful to have a laminated version of the results letter to show people what to expect***

***This maybe an opportunity to check out the preferences of the person around face to face or telephone reviews and to identify issues such as the need for translators or advocates***