



Please cite as: Finch, T.L., Girling, M., May, C.R., Mair, F.S., Murray, E., Treweek, S., Steen, I.N., McColl, E.M., Dickinson, C., Rapley, T. (2015). NoMad: Implementation measure based on Normalization Process Theory. [Measurement instrument]. Retrieved from <http://www.normalizationprocess.org>.



Survey Instructions

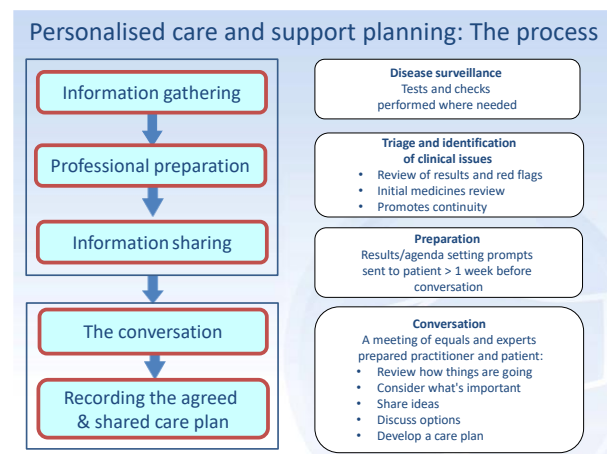
Care and support planning – practice team survey - ONE MONTH BEFORE START DATE

This survey is designed to help get a better understanding of how to apply and integrate new technologies and complex interventions in health care.

This survey asks questions about the implementation of **care and support planning**. We understand that people involved with **care and support planning** have different roles, and that people may have more than one role. This survey is designed to allow you to reflect on your role in the team.

Your role in care and support planning in the practice team

Implementing care and support planning involves different people taking on different roles within the care and support planning process.



A successful care and support planning process relies on the work done by the whole team, how things happen at each stage in the process can make a big difference – understanding your role in this process is important to its success in the practice – this means administrators, receptionists, managers, nurses, healthcare assistants and doctors all make an important contribution.

Completing the survey

This survey is anonymous and should take about 5-10 minutes to complete. Please take the time to decide which answer best suits your experience for each statement and tick the appropriate circle. There is the option of indicating if a question isn't relevant to you.

Name of practice:

Part A: About yourself

1. How many years have you worked for this practice? *(If your practice has merged with another or changed its name, please include in your answer all the time you have worked with this practice and its predecessors)*

- ☐ Less than one year ☐ 1-2 years ☐ 3-5 years ☐ 6-10 years ☐ 11-15 years ☐ More than 15 years

2. How would you describe your professional job category?

- ☐ Reception ☐ Administration ☐ Practice Manager ☐ Doctor ☐ Nurse ☐ HCA

3. My role in care and support planning will be to deliver or support activities to: *(tick more than one if relevant)*

- ☐ administer processes, including dealing with questions about appointments and sending out results
☐ complete the disease surveillance checks and help prepare people
☐ have the care planning discussion/conversation with people at the second appointment
☐ none of these

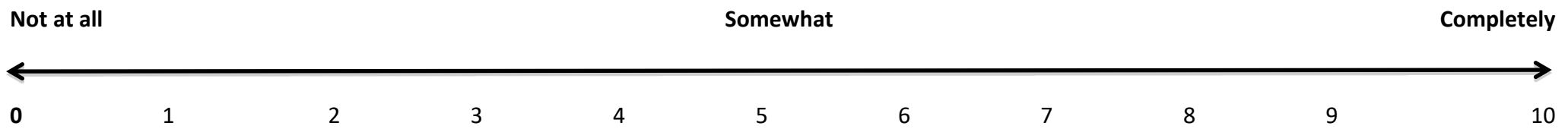
4. From the statements below please choose an option that best describes what your main role will be in relation to care and support planning:

- ☐ I will be involved in leading or overseeing care and support planning
☐ I will be involved in delivering or supporting the delivery of care and support planning
☐ I will not be directly involved

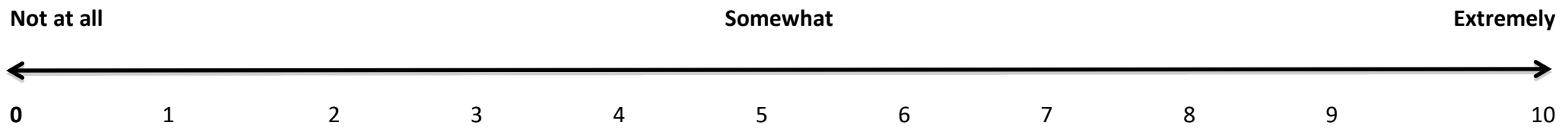
For this survey, please answer all the statements from the perspective of this role. Depending on your role or responsibilities in care and support planning some statements may be more relevant than others.

Part B: General questions about care and support planning

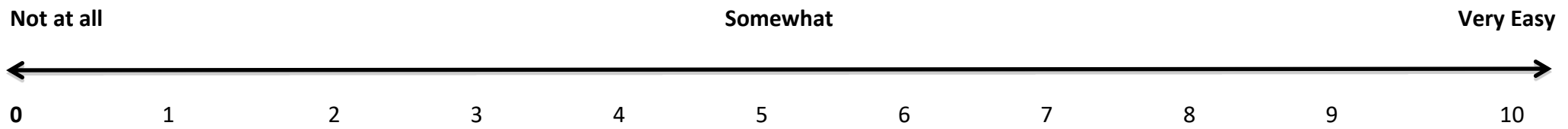
I can see the value of patients being prepared in advance of care and support planning (by sending test results and agenda setting sheets)



How “challenging ” do you feel the care and support planning conversation/discussion is going to be?



How easy will it be to signpost people to support in the local area for the issues they identify?



Part C: Detailed questions about care and support planning

For each statement please select an answer that best suits your experience.

Making sense of things

Section C1

		Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
1.	I can see how care and support planning will differ from the usual way of working	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2.	Staff in this practice have a shared understanding of the purpose of care and support planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3.	I understand how care and support planning will affect the nature of my own work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4.	I can see the potential value of care and support planning for my work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What are the main differences you anticipate in this way of working compared to how things work now?

What do you feel is the main purpose ?

For each statement please select an answer that best suits your experience.

Becoming involved							
Section C2		Strongly Agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
1.	There are key people who will drive care and support planning forward and get others involved	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
2.	I believe that participating in care and support planning will be a legitimate part of my role	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3.	I will be open to working with colleagues in new ways to use care and support planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
4.	I will support care and support planning	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Part D: Add your own questions

SURVEY CONCLUSION

Thank you for completing our survey.